



NATIONAL INSURANCE DISASTER RECOVERY & REPAIR NETWORK

As a commitment to service quality for clients at CoverDent we are proud to announce a new emergency repair and insurance reinstatement service. We have teamed up with building disaster recovery and repair specialists Prism Network to offer the following services Nationally to our clients.

- ✓ 24 Hour Emergency Repair Line
- ✓ Full surveying and building support during an insurance claim*

* The above services are at no additional cost to the policyholder. (Terms & conditions apply to roofing/drainage claims.)

Works that can be undertaken are as follows:

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|--------------------------------|-------------------------------|------------------------|
| ✓ Building Reinstatement | ✓ Wet Carpet Restoration | ✓ Mould Remediation |
| ✓ Roofing Work | ✓ Fire Damage Restoration | ✓ Air Quality Testing |
| ✓ Electrical Works | ✓ Fire Damage Repair | ✓ Trauma Clean-up |
| ✓ Plumbing and Gas Works | ✓ Fire Clean-up | ✓ Lightning Damage |
| ✓ Non Intrusive Leak Detection | ✓ Disaster Clean-up | ✓ Mould Removal |
| ✓ Flood Clean-up | ✓ Full Contents Restoration | ✓ Mould Testing |
| ✓ Flood Restoration | ✓ Asbestos Testing & Removal | ✓ Air Quality Sampling |
| ✓ Water Removal | ✓ Sewage Clean-up | ✓ Crime Scene Clean-up |
| ✓ Structural Drying Service | ✓ Leak and Moisture Detection | ✓ Rebuild |

From the time Prism Network is notified of a claim:

- ✓ Within 2 hours we contact you to arrange a survey appointment and emergency repairs.
- ✓ Within 24 hours we will be on site to survey and arrange mitigating works as required.
- ✓ Within 48 hours from arrival on site we deliver an electronic report that includes photographs, a full repair schedule and a precise estimate.

Once your claim has been authorised Prism Network will undertake all the works with qualified and insured tradesmen.

If you need an emergency repair or report a claim please call:

02380 222264 (9am-5pm Monday-Friday)

0845 200 0948 (24 hours)

CoverDent

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